

**CITY OF MONTEBELLO**  
**Catalog of Enterprise Systems**

Department	Vendor	Product	System Purposes	Types of Data	Frequency Collected	Frequency Updated
Administration	Granicus	GovQA	Public Records Request Processing System	Public Documents	Daily	Daily
Administration	Civic Plus	Civic Clerk	Agenda Management System	Public Meetings (Council and Commissions)	Daily	Daily
Administration	Civic Plus	Municode	Ordinance Codification Software	City Ordinances	Bi-monthly	Bi-monthly
Administration	Complete Paperless Solutions	Laserfiche	Archive all permanent records	Document Storage	Weekly	Weekly
Administration	Zoom	Zoom	Video conferencing	Emails and personal information	As-needed	As-needed
Finance	Tyler Technologies	New World System	City Wide ERP System	Purchase Orders, Accounts Payable, Accounts Receivable, & Payroll	Daily	Daily
Finance	Planetbids	Planetbids	Bid Management	Tracking Bids and Vendors	As-needed	As-needed
Finance	Debtbook	Debtbook	Debt Tracking Management	GASB 87 Compliance	As-needed	As-needed
Finance	Tyler Technologies	Tyler	Tyler Cashiering	Collect payments	Daily	Daily
Finance	Authorize.net	Online CC Terminal	Take online credit card transactions	Credit Card transaction reports	Daily	Daily
Finance	Bank of America	P-Cards	Download P-Card expenses into New World system	Expense reports	Monthly	Monthly
Finance	E-Suites	E-Suites	City wide timecard	Payroll timekeeping	Bi-weekly	Bi-weekly
Finance	OpenGov	OpenGov	Budget Transparency	Financial Data	Daily	Daily
Finance	HDL	HDL Business License	Check status of business	Business License Information	As-needed	As-needed
Finance	SymPro	SymPro	Treasury Management	GASB 31 Compliance Reporting and Analysis	As-needed	As-needed
Fire	Advanced Problem Solving (APS)	APS	Provides web-based tools to meet the unique needs of fire and emergency services professionals.	Training & Credential Management NIFRS reporting, response metrics	Daily	Daily
Fire	Ultimate Kronos Group (UKG) Telestaff	Workforce Telestaff	Automated scheduling, and deployment of public safety personnel, and other resources	Schedules and hours worked	Daily	Daily
Fire	Active Alert	Active 911	Tracking, emergency incident information; Streamlines routine; inspections for equipment and meds.	Maintain personal and department related information with regards to station staffing; Tracking emergency incidents and personnel	Daily	Daily
Human Resources	NeoGov	Governmentjobs	Online city employment posting and applicant tracking	Candidate and job posting profiles, application documentation, scheduling information	Daily	Daily
Human Resources	Microsoft	Office 365	Citywide email, document collaboration, Teams virtual meetings, MS Office product line.	Email, collaboration, file attachments	Daily	Daily
Human Resources	Tristar	TristarConnect	Computerized claims management	Worker's Compensation claim files	As-needed	As-needed
Human Resources	Tristar	Sims	Computerized claims management	General liability claim files	As-needed	As-needed
Human Resources	Tyler Technologies	New World	Financial and timekeeping management	Timekeeping/payroll, purchase orders, account payable, accounts receivable.	Daily	Daily
Information Technology	Shortel	Shortel	Phone system	Phone numbers	Daily	Daily

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Police	Crossroads	Interface for CHP SWITRS	Traffic accident report writer	Crash details, location, involved parties information	As-needed	As-needed
Police	Redflex Traffic Systems	Redlight camera software	Traffic violation reporting and prosecution	Video of redlight violations and driver information	As-needed	As-needed
Police	Transunion Risk and Alternative Data Solutions. Inc	TLOxp	Investigative purposes	Personal information	As-needed	As-needed
Police	Lexipol LLC	Policy manual	Store department policies for operation and conduct of police procedures and personnel conduct	Policy database and tracking employee review and acknowledgement of policy and changes	As-needed	As-needed
Police	Smartforce Technologies, Inc	Department intra-website	Data sharing of police operations, community special watches and projects	Police activity and response, officer training, equipment management, vehicle fleet maintenance	As-needed	As-needed
Police	Pace Systems, Inc	Scheduling software	Schedule patrol and personnel, track overtime posting	Officer and personnel work schedule	As-needed	As-needed
Police	Veritone, Inc	Racial and Identity Profiling Act (RIPA)	Reporting for police contacts	Officer stop data and field contact	As-needed	As-needed
Police	Everbridge, Inc	Nixle 360	Emergency notifications to the community	General community interest information, emergency notifications, upcoming events	As-needed	As-needed
Police	Axon	Evidence.com	Sort and tag police body camera footage, share data with DA office for prosecution	Video footage of officer interactions and responses to incidents	As-needed	As-needed
Police	Complete Paperless Solutions	Laserfiche	Document storage	Incident reports	As-needed	As-needed
Police	Scribsoft Holding, Inc	Permitium	Carry concealed weapons permit processing	Applicant information	As-needed	As-needed
Public Works	Tyler Communications	MyCivic	Enter daily work order requests from the public	Street work order requests	Daily	Daily
Public Works	HDL	HDL	Enter daily work orders	To create a work order number	Daily	Daily
Recreation	Cogran Systems LLC	Cogran	Facility reservations, program/class registration	User information, point of sale transactions, reservation/registration info, facility profiles	Daily	Daily
Recreation	Golf Now	Golf Now	Tee time reservation	User information, point of sale transactions, reservation info, golf course profile	Daily	Daily
Recreation	Constant Contact	Constant Contact	Email marketing	Email	As-needed	As-needed
Recreation	Tyler Technologies	MyCivic App	City mobile application, work order submittals, marketing communication	Work order requests, city information, user profiles	Daily	Daily
Transit	Via	Remix	Transit Planning	Geo/Demographic	Daily	Daily
Transit	IBM	IBM Maximo	Enterprise Asset Management System. Used to track inventory and work orders for vehicles.	Maintenance Workorders, Parts Inventory, Vehicle Assets	Daily	Daily
Transit	Syn-Tech	FuelMaster	Fuel Management System. Tracks cost of fuel usage per department, bus mileage, and gate access	Units of fuel used, bus miles	Daily	Daily
Transit	TimeClock Plus, LLC	TimeClock Plus	Employee Time Tracking. Used to clock in/out staff	Payroll	Daily	Daily
Transit	Complete Paperless Solutions	Laserfiche	Document Archiving, used to archive corporate shop work orders	Documents	Daily	Daily
Transit	Goserco	Eventide NL740	Used for playing back audio logs and to log phone and radio calls	Personnel	Daily	Daily
Transit	Helm	Ford IDS	Ford Diagnostic Software used for diagnostics of ford Engines.	Vehicle diagnostics codes	Daily	Monthly
Transit	Envoy	Envoy	Visitor management system. Used to sign in visitors and print temporary ID badges.	Visitor information and meeting data	Daily	Daily

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Transit	Cummins	Insite	Cummins Diagnostic Software used for diagnostics of Cummins Engines.	Vehicle diagnostics codes	Daily	Monthly
Transit	Global CTI	Mitel	Support for phone system	Telephone system	Daily	Daily
Transit	Insight or Strictly Tech	Cradlepoint NetCloud	Remote management tool for Cradlepoints, used to manage cellular modems for Avail system	Cloud based information	Daily	Daily
Transit	Monday.com	Monday.com	Manage workflows, processes, and tasks	Transit Agreements and project timelines	Weekly	Weekly
Transit	Avail Tech	MyAvail CAD/AVL	Enterprise Transit Management Software used to support department operations, automated dispatching/vehicle	Geospatial/Key Performance Indicators	Daily	Daily
Transit	TransTrack Solutions Group	TransTrack Systems	Transit Business Intelligence	Transit Key Performance Indicators, NTD Data	Daily	Daily
Transit	OptiBus	OptiBus Scheduling	Scheduling & Run cutting	Geospatial/Key Performance Indicators	Daily	Daily
Transit	Trackit, LLC	TrackIt Manager	Scheduling & Attendance Tracking	Personnel	Daily	Daily